REPLACING YOUR BACK-UP BATTERY
FOR NBN FIBRE PHONE

REMOVING THE BATTERY

1. Turn off the electrical outlet for the NBN power supply unit

2. Unplug the power supply unit from the electrical outlet

3. Open the front cover to access the battery

4. Disconnect the red positive (+) plug from the battery

5. Push the battery retaining tabs above and below the battery outwards to remove the battery

6. Disconnect the black negative (-) plug to completely disconnect the battery

INSTALLING A NEW BATTERY

1. Connect the black negative (-) plug to the new battery

2. Push the battery retaining tabs outwards and insert the new battery in the unit

3. Connect the red positive (+) plug to the new battery

4. Make sure wires aren't being pinched by the battery or the front cover of the of the power supply unit

5. Close the front cover and plug the Power Supply back into the electrical outlet and turn the power on.

6. Turn the power back on

7. Once power is returned to your NBN equipment, allow up to 10 minutes for it to reboot. During this time, you may not be able to use your NBN service.

8. The new battery will take 24 hours to completely charge.

9. Correctly recycle the old NBN battery