

WARRANTY STATEMENT RELiON

R & J Batteries will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Coverage

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions will be accepted. Warranty period commences from time of initial purchase.

Application	Warranty Period
Deep Cycle	36 months
Renewable Energy	36 months
48V InSight Series	7 Years

Warranty Exclusions

The Manufacturer has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage caused during shipping or mishandling of the Product
- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, reverse polarity connections or insufficient space for airflow
- Environmental damage; inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage
- Damage caused during operation; by collision or over-discharging the Product as defined by the Manufacturer
- Damage due to improper maintenance; under- or over-charging the Product, lack of cleaning resulting in corroded terminal connections or build-up of dirt, debris, organic matter, fossil fuels or chemicals on the Product casing
- Product that has been opened, modified or tampered with
- Tampering or removal of manufacture date codes
- Product that was used for applications other than which it was designed and intended for
- Product that was under-sized for the application
- Product not stored in adherence to the Manufacturer’s storage guidelines

As per Australian Consumer Law if the battery usage is not for personal, domestic or household use, then R & J Batteries will not be responsible or liable for any consequential or incidental expense or loss.

To request a warranty claim, please contact your nearest R & J Batteries store on 1300 769 282 or find your nearest store at www.rjbatt.com.au